



PHONE CONSULTS PATIENT INFORMATION

Phone Consults are only available to current patients; current patients are those who have had a physical visit within the last 18 months.

Why do we offer phone consults?

We offer phone consults if you live out of town, are unable to come in or need a specific time to have a phone conversation. We suggest booking a phone consult if you would prefer to speak to the doctor directly and can't wait several days for a reply.

How to schedule a phone consult

Phone consults can be scheduled through reception at the front desk or through our online bookings.

Book an appointment online: <http://resonance-wellness.com/book-online/>



Limitations of Phone Consults

Phone consults are used when you live far away or are unable to get to the office, to go over lab results or if you have a quick question that you don't need to be seen for the answer. It is difficult to assess for more significant medical concerns if the Doctor cannot examine you.

How much time do you need?

Our standard phone consults are 15 to 30 minutes long. This is typically sufficient time for a complaint that is urgent or to review reports or labs. How many questions you have will depend on how many minutes you need for a phone consult.

We suggest that having 1 to 2 questions per 15 minutes will be sufficient time.

We can extend a phone consult; time allowing, at \$3.60 per minute.

How to prepare for a phone consult

When booking a phone consult, please let reception know the reason for the appointment as well as the best phone number to reach you at during the appointment time. Leading up to the appointment, ensure you have your questions ready. If you are going over results or reports we will send you a digital copy the day before via email. Dr. Gaul will call you on your scheduled appointment time.

Payment required

The fee is \$55.00 for a 15 minute phone consult and \$99.00 for a 30 minute phone consult with an additional \$3.60 per minute thereafter. Payment will be processed manually over the phone.

Please have your credit card information available for the front desk. A copy of your invoice will be emailed to you.

Should you require supplements from the dispensary at the end of your phone consult we can arrange for you to pick them up or Xpress post them to you (which can take two business days).

If you need to refill your supplements you can go to our online store at <https://resonance-remedies.myshopify.com/>

I, _____ have read and understand the terms and conditions of phone consults.

SIGNATURE

DATE

